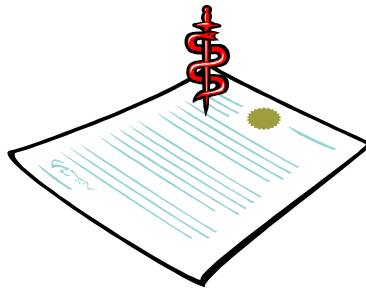


HIV/AIDS Resource Directory

Tennessee Department of Health
Office of Minority Health

August 2005



Tennessee Directory of Provider Services for:

- Health Departments
- Community-Based Organizations
- AIDS Medical Service Providers
- HIV Prevention Activities

7th Edition

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Introduction

What is HIV/AIDS?

Acquired Immune Deficiency Syndrome (AIDS) is the most serious stage of the disease caused by the Human Immunodeficiency Virus (HIV). HIV slowly destroys the body's ability to fight off disease. Consequently, the person infected with HIV eventually may succumb to other diseases (opportunistic infections) that a healthy person would normally be able to resist. When an infected person's ability to resist the disease drops to a certain level as measured by the specific number of white blood cells in his/her blood or when a person develops one of a number of specific opportunistic infections/conditions, the person is said to have AIDS. AIDS can occur anywhere from two to fifteen years after an individual has been infected by HIV with an average time of 10 years. A person who is infected with HIV, but has not developed AIDS, is said to be HIV-positive.

Since it was first recognized in 1981, HIV has infected more than 1.5 million Americans (over 500,000 Americans have AIDS). One of the difficulties of solving the HIV epidemic is that many infected individuals do not know they are infected. An individual may experience no symptoms for many years, yet that person can infect others from the time they were first infected. Although AIDS was first recognized among homosexual men and IV drug users, the disease is affecting more and more women and children, racial and ethnic minority populations, heterosexuals, and people living in smaller cities and rural areas. The number of HIV cases in Tennessee has steadily increased each year. Today, HIV/AIDS has become a major health care issue in Tennessee. In Tennessee, there are a total of 13,362 HIV cases and 10,182 AIDS cases. Approximately 76% of those infected with HIV are males and 23% are females. African-Americans represent 54% of the HIV cases and 43% of the AIDS cases.

How do you become infected with HIV?

HIV is found in blood, semen, vaginal and other body fluids and tissues of infected persons. To become infected, the virus must enter the blood stream. People have become infected by having sex (primarily vaginal and anal) with a man or woman who is infected or by receiving transplanted organs, tissues or blood products taken from HIV-infected persons. In addition, an HIV-infected mother may pass the disease to her child during pregnancy, childbirth or through breastfeeding.

HIV is not transmitted like colds or the flu. You cannot catch it from sneezing, coughing or casual contact such as through hugs, handshakes or other touching. You cannot catch it from sharing cups and dishes, living quarters, telephones, bathroom facilities or drinking fountains. It is unlikely that you can be infected with HIV from kissing. Even if you get HIV-infected blood or body fluids on your skin, you will not become infected unless breaks in your skin permit the virus to enter your blood stream.

What about testing for HIV?

You may be tested confidentially for HIV without charge at over 90 sites operated by the Tennessee Department of Health. While you must give your name, address and telephone number before being tested, this information is carefully protected by the Department of Health. For example, insurance companies do not have access to this information as they would if you were tested by a private physician. Data on those who test positive is reported to the Centers for Disease Control in Atlanta whether the test is conducted by the Department of Health or by a private physician. The advantage of being tested at a public health center is that testing is free and counseling is offered both before and after testing.

Standard HIV tests look for antibodies to the virus. Antibodies are substances your body manufactures to assist in fighting diseases. Because your body may not manufacture antibodies for six weeks to three months after you have been infected with HIV, you may test negative for the virus even though you are infected. To be absolutely certain that you are negative for HIV, you should have been free of the risk of exposure for three months prior to being tested. Do not donate blood if you may have been infected with HIV. Blood donation centers are not appropriate places to get tested.

Why should you be tested for HIV?

While there is currently no known cure for HIV, powerful new medications that treat HIV have been and are being developed. Early treatment of HIV may help preserve the immune system and keep a person with HIV healthy for many years by treating it as a chronic disease. Despite amazing scientific advances, people are diagnosed with HIV every day when they show up at hospitals with pneumocystis carinii pneumonia, an opportunistic infection that can be prevented but often kills. A major reason for the continuing epidemic is that those who do not know they are infected unknowingly infect others. Anyone who has even a moment's concern that he/she may be infected should undergo testing for HIV, for his/her own sake as well as that of others.

What do people with AIDS and those who are HIV-positive need?

Because of the stigma associated with HIV/AIDS, a person who is HIV-positive may be frightened, withdrawn or guilt-ridden. Often, those who are HIV-infected lose their jobs, insurance, homes, partners, family, and even friends. This comes at a time when a person is physically handicapped and faces a decreased life expectancy. HIV-positive persons and those with AIDS sometimes face death alone with few resources. These additional series of losses may be overwhelming. What may be most important to these people is simple human kindness and understanding. A person with AIDS needs caregivers who are not afraid to love and care for them; someone who will listen to and accept them without judging them, and are not offended by the anger, depression, and denial they may display.

The needs of a person with HIV/AIDS go beyond social support. They need medical care, financial assistance, transportation, and wide variety of other help. While a number of agencies provide services and a number of new agencies have been developed specifically to deal with HIV and AIDS, few resources exist to address the magnitude of problems faced by those with HIV/AIDS. The resources of many agencies are being stretched more as the HIV epidemic hits Tennessee harder.

What does the future hold?

Protease inhibitors are powerful anti-HIV drugs that have given new life and hope to people with HIV and AIDS. In addition, tests called "viral load tests" enable care providers to measure how much of the virus is in an individual's blood with some accuracy. Protease inhibitors in combination with other anti-HIV medications have reduced the amount of virus in the blood to levels undetectable by viral load tests in many individuals. People with undetectable or very low viral loads typically are quite healthy with few, if any, HIV-related problems. With the information provided by viral load tests, care providers can determine within a few weeks after a person begins taking new medications whether the medications are working. If one combination of drugs does not work, the care provider can prescribe other drugs from the growing number that have been approved by the Food and Drug Administration (FDA).

Powerful new drugs to treat HIV and associated opportunistic infections are being developed and tested. The Infectious Disease Clinic at Vanderbilt University in Nashville offers HIV-positive persons the opportunity to participate in a variety of pharmaceutical trials in which new drugs are tested. The AIDS Vaccine Evaluation Unit at Vanderbilt is one of six sites in the United States to test vaccines that prevent AIDS. Their work is more hopeful than ever, but they continue to need HIV-negative volunteers to help test their vaccines. Those who wish to help find an end to this epidemic can contribute by participating in these vaccine trials.

In the United States, the future of HIV has never looked so bright. On a worldwide scale, it has never looked so grim. Drugs to treat HIV and viral load tests are unheard of in most of the countries throughout the world that are ravaged by this epidemic. Hope for them is likely to come only with a vaccine to prevent HIV.

How to Use the HIV/AIDS Resource Directory

Scope

This directory includes a list of the major agencies from across the state that provide services to HIV-positive individuals and those with AIDS. Some of the agencies listed in this directory may refer you to other sources of care that are not listed. For example, volunteer AIDS agencies in several cities have local resource guides that list physicians, nurses, home health agencies, dentists, lawyers, clergy, and others who specifically work with those infected with HIV and AIDS. This information is kept more current than is possible for a directory of this type and may be provided upon request. Inevitably, some organizations will be omitted that should have been included.

Organization

All agency data are arranged alphabetically by county. The following information is provided for each agency: name, address, telephone number (s), fax number (s), and a brief description of services offered.

There is also valuable information listed in the appendices of this directory. Appendix A defines the medical evidence that is needed for disability claims of those with HIV/AIDS while Appendix B and C explain the application process for Social Security benefits, food stamps/AFDC, and Medicaid/TennCare. A list of state agencies and community-based organizations that provide services to those with HIV/AIDS can be found in Appendix D.

Where to Start: A Recommendation

In larger towns and cities where a volunteer service agency devoted to HIV/AIDS operates (especially where one of the services is case management), we suggest that you begin with that agency to seek information and services. The big advantage of using this method is that these agencies may refer you to other agencies; provide additional information on requirements for receiving services, and provide up-to-date information in an area that is changing rapidly. The following agencies are a good place to begin:

Memphis	New Directions, Inc.—MCBO	(901) 327-4244
	Friends For Life/	
	HIV Resource—MFO	(901) 272-0855
	Latino Memphis Connection—	(901) 366-5882
Nashville	MCBO	
	Life Point—MCBO	(615) 321-9791
	StreetWorks—MCBO	(615) 259-7676
	Nashville CARES—MFO	(615) 259-4866
Chattanooga	Chattanooga CARES—MFO	(423) 265-2273
Knoxville	People Empowering People	
	Project, Inc. (PEPP) - MCBO	(865) 524-4008 or (865) 806-5377

Important Phone Numbers

Statewide Hotline

Operated by: HIV/AIDS/STD Branch
1-800-525-2437

Statewide Info Line

Tennessee Office of Minority Health
(615) 741-9443 or (615) 741-3415

Special Codes

MCBO **Minority Community-Based Organizations**

MFO **Minority Focus Organizations**

******* **Any person living with HIV/AIDS regardless of race, creed or ethnic background, religion, sexual orientation, gender or socio-economic status, may receive services relating to HIV/AIDS medical care from any Centers of Excellence, Consortia Agencies who receive funding from available federal dollars of the Ryan White Care Act (Hispanics/Latinos, Native Americans, Asian/Pacific Islanders, and African Americans).**

Agency Profiles by County

ANDERSON COUNTY

Anderson County Health Department

Address: 141 E. Broad Street

P.O. Box 429

Clinton, TN 37717

Telephone: (865) 463-8499

Fax: (865) 463-7950

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

Oak Ridge Health Department

Address: P.O. Box 5028

728 Emory Valley Road

Oak Ridge, TN 37831

Telephone: (865) 482-0070

Fax: (865) 482-2512

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

BEDFORD COUNTY

Bedford County Health Department

Address: 140 Dover Street

Shelbyville, TN 37160

Telephone: (931) 684-3426

Fax: (931) 684-5860

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

BENTON COUNTY

Benton County Health Department

Address: 152 North Forest Avenue

Camden, TN 38320

Telephone: (731) 584-4944

Fax: (731) 584-8831

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

BLEDSON COUNTY

Bledson County Health Department

Address: P.O. Box 277

617 Alvin York Highway

Pikeville, TN 37367

Telephone: (423) 447-2149

Fax: (423) 447-6777

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

BLOUNT COUNTY

Blount County Health Department

Address: 1006 E. Lamar Alexander Pkwy.

P.O. Box 4609

Maryville, TN 37802

Telephone: (865) 983-4582 or (865) 522-1333

Fax: (865) 983-4574

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

BRADLEY COUNTY

Bradley County Health Department

Address: 201 Dooley Street, SE

Cleveland, TN 37311

Telephone: (423) 476-0568

Fax: (423) 479-6130

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

Nancy's House

Address: P.O. Box 5086

Cleveland, TN 37320

Telephone: (423) 559-8592 or (800) 454-3316

Fax: (423) 559-8559

Hours of Operation: 8:00 a.m. – 5:00 p.m.

Description: Nancy's House is a private, non-profit, grassroots community-based organization committed

to serving those who are infected or affected by HIV/AIDS in Bradley, McMinn, and Polk counties in southeast Tennessee. Services include: case management; condom distribution education; emergency/crisis intervention; empowerment; financial assistance; food/clothing distribution; housing assistance; outreach; prevention; speaker's bureau; transportation; volunteer services; support groups.

CAMPBELL COUNTY

Campbell County Health Department

Address: P.O. Box 418

162 Sharp-Perkins Road

Jacksboro, TN 37757

Telephone: (423) 562-8351 or (423) 562-8352

Fax: (423) 562-1593

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

CANNON COUNTY

Cannon County Health Department

Address: 301 W. Main Street, Suite 200

Woodbury, TN 37190-

Telephone: (615) 563-4243 or (615) 563-4202

Fax: (615) 563-6212

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

CARROLL COUNTY

Carroll County Health Department

Address: 126 West Paris Street

Huntingdon, TN 38344

Telephone: (731) 986-1990 or (731) 986-1993

Fax: (731) 986-1995

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

CARTER COUNTY

Carter County Health Department

Address: 403 East "G" Street

Elizabethton, TN 37643

Telephone: (423) 543-2521

Fax: (423) 543-7348

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: Provides HIV testing, education and material on AIDS; STD/TB Screening; and conducts home visits to Ryan White patients to monitor medication and assess their medical status.

CHEATHAM COUNTY

Cheatham County Health Department

Address: 270 Frey Street

Ashland City, TN 37015

Telephone: (615) 792-4318

Fax: (615) 792-6794

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

CHESTER COUNTY

Chester County Health Department

Address: P.O. Box 323

301 Quinco Drive

Henderson, TN 38340

Telephone: (731) 989-7108

Fax: (731) 989-9686

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

CLAIBORNE COUNTY

Claiborne County Health Department

Address: P.O. Box 183

Tazewell, TN 37879

Telephone: (423) 626-4291

Fax: (423) 626-2525

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: A county health department which provides the following services: HIV pre-test and post-

test counseling, STD treatment and testing, case management, condom distribution education, in-home services, medical health services, outreach, prevention, and transportation.

CLAY COUNTY

Clay County Health Department

Address: 115 Guffey Street
Celina, TN 38551

Telephone: (931) 243-2651

Fax: (931) 243-3132

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

COCKE COUNTY

Cocke County Health Department

Address: 430 College Street
Newport, TN 37821

Telephone: (423) 623-8733

Fax: (423) 623-0874

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

COFFEE COUNTY

Coffee County Health Department

Address: 800 Park St.
Manchester, TN 37355

Telephone: (931) 723-5134

Fax: (931) 723-5148

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

Tullahoma Health Department

Address: 321 N. Collins
Tullahoma, TN 37388

Telephone: (931) 455-9369

Fax: (931) 455-4827

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

CROCKETT COUNTY

Crockett County Health Department

Address: 228 East Church Street

Alamo, TN 38001

Telephone: (731) 696-2505 or (731) 696-4410

Fax: (731) 696-4370

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

CUMBERLAND COUNTY

Cumberland County Health Department

Address: 131 South Webb Ave.

Crossville, TN 38555

Telephone: (931) 484-6196

Fax: (931) 456-1047

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

Upper Cumberland Regional Health Office

Address: 200 West Tenth Street

Cookeville, TN 38501

Telephone: (931) 528-7531 or Toll Free (877) 227-8117

Fax: (931) 520-0413

Hours of Operation: 8:00 a.m. - 5:00 p.m.

Description: A satellite clinic of Comprehensive Care Center in Nashville which provides HIV specialty care. Primary care is not provided at this site; however, there is a nurse clinician on site daily, weekly or bi-weekly. Services include: case management; condom distribution; dental assistance; educational assistance; financial assistance; home health care (referral); housing assistance; in-home services (referral); medical health services; mental health services (referral); prevention and transportation assistance (monetary assistance only).

DAVIDSON COUNTY

Davidson County Health Department

Address: 311 23rd Avenue, North

Nashville, TN 37203

Telephone: (615) 340-5350

Fax: (615) 340-2163

Hours of Operation: 8:30 a.m. - 4:00 p.m.

Description: Provides information and prevention education to all Davidson County communities influenc-

ing behavior resulting in the reduction of sexually transmitted diseases through brochures, presentations, symposiums and an aggressive media campaign. Activities include: Annual STD Free! Haunted House, Spring Break STD Prevention Packs, Valentine's Day Community Event, National HIV Testing Day and World AIDS Day, on-site testing.

Alive Hospice of Nashville

Address: 1718 Patterson Street
Nashville, TN 37203

Telephone: (615) 327-1085 or Toll Free (800) 327-1085

Fax: (615) 963-4700

Website: www.alivehospice.org

Description: Alive Hospice is a nonprofit organization with a multi-disciplinary staff that provides services and support to terminally ill individuals. They serve Davidson, Williamson, Cheatham, Sumner, and Wilson Counties. Home health care is offered to patients and their families when it is determined that the patient has a life expectancy of months rather than years. Physicians, nurses, social workers, clergy, and volunteers provide services including case management, hospice services, in-home services, home health care, medical equipment, speaker's bureau, volunteer services, education/information, funeral assistance, medical care, support groups, volunteer training.

Comprehensive Care Center***

Address: 345 24th Ave., North
Suite 103
Nashville, TN 37203

Telephone: (615) 321-9556

Fax: (615) 321-9544

Hours of Operation: 8:00 a.m. - 5:00 p.m.

Description: A multi-disciplinary treatment center
addressing medical, nursing, social service and nutritional needs.

First Response Center—MCBO

Metropolitan Interdenominational Church

Address: 2128 11th Avenue North
Nashville, TN 37208

Telephone: (615) 726-3876 or 321-9791

Fax: (615) 259-9210 or 321-9793

Website: www.metropolitanfrc.com

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: The First Response Center provides a wide range of HIV and HIV-related services: outreach, prevention, education, risk reduction counseling, case management (prevention and care), and technical assistance to other faith-based and community organizations. All services rendered by these programs are free of charge.

Homestead Living, Inc.

Address: 624 Main St.

Nashville, TN 37206

Telephone: (615) 259-2688

Fax: (615) 259-1614

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: Homestead Living continuum of programs will guide and support participants in transitions from homelessness to self-reliance, independence, and ultimately self-respect. Real estate services are also offered.

Kids On the Block

Address: 3600 Trousdale Dr.

Nashville, TN 37204

Telephone: (615) 333-6356

Fax: (615) 315-9746

Website: www.kotb.org

Email: lee@kotb.org

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: Provides HIV/AIDS education and prevention services.

Matthew Walker Comprehensive Health Center

Address: 1035 14th Avenue, North

Nashville, TN 37208

Telephone: (615) 327-9400

Fax: (615) 327-2806

Website: www.mwchc.org

Hours of Operation: 8:00 a.m. - 5:00 p.m.

Description: HIV testing available, referral for counseling and other prevention and care services.

Meharry Medical College

Address: Department of Family and Preventive Medicine

701 Jefferson Street

Nashville, TN 37209

Telephone: (615) 327-1890

Fax: Not available

Hours of Operation: 8:00 a.m. - 6:00 p.m.

Description: The Department of Family and Preventive Medicine provides culturally sensitive HIV/AIDS education for the general African-American population in Nashville and Davidson County and collects data on the effect of HIV/AIDS on African-Americans. In addition, they distribute information and make referrals for testing to those at risk. Training is also provided for community volunteers who provide presentations for community education programs.

Minority AIDS Outreach

Address: 2128 11th Ave., North
Nashville, TN 37208

Telephone: (615) 391-3737

Fax: (615) 391-3737

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: Minority AIDS Outreach (MAO) assists the minority communities of Nashville by providing support services and education. MAO promotes awareness activities in communities with substance abuse and educational assistance to civic groups, religious organizations and businesses.

Nashville CARES—MFO

HEARTLine

Address: 501 Brick Church Pike
Nashville, TN 37207

Telephone: 1-800-845-4266 or (615) 259-4866

Fax: (615) 259-4849

Website: www.nashvillecares.org

Hours of Operation: 8:30 a.m. - 5:00 p.m.

Description: Nashville CARES provides a comprehensive range of direct services and HIV prevention education to individuals and groups in Davidson County and Middle Tennessee. Direct services for people with HIV/AIDS include: individual and group counseling, case management, help find housing, food pantry and home-delivered meals, nutrition planning and education, bus passes/gas vouchers, emergency financial aid for rent, utilities, dental care and insurance premiums, outpatient alcohol and drug abuse treatment, support with household tasks (CARES Free), practical support and respite care (CARE Teams), discounted veterinary and pet grooming services, social/recreational activities and other emotional support programs. Prevention education includes: awareness and basic education; target prevention programs for African-Americans, alcohol and drug users, gay/bisexual men, gay/bisexual men of color, incarcerated populations, women and youth; prevention and treatment education for people with HIV/AIDS; agency and workplace training; a resources library, materials distribution; and confidential HIV testing services.

Planned Parenthood

Address: 412 D.B. Todd Blvd.
Nashville, TN 37203-2838

Telephone: (615) 327-7216

Fax: (615) 320-5233

Website: www.ppmet.org

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: Planned Parenthood Association of Nashville provides reproductive health care services to both men and women for a minimal cost or no cost. The services include: annual exams, testing and treatment for sexually transmitted diseases (except HIV), contraceptives, and abortion services with options for counseling and referral. Education and training pro-

grams are offered to groups and cover the following topics: HIV/AIDS, safer sex, reproductive health care, birth control, and a variety of adolescent issues.

Planned Parenthood of Middle and East TN

Address: 50 Vantage Way, Suite 102

Nashville, TN 37228

Telephone: (615) 345-0952

Fax: (615) 345-0958

Website: www.ppmet.org

Hours of Operation: 8:45 a.m. - 4:30p.m. (Mon./Tues.)

8:00 a.m. - 2:00 p.m. (Wed./Fri.)

10:45 a.m. - 6:30 p.m. (Thurs.)

Varies (Sat.)

Description: Planned Parenthood of Middle and East TN (PPMET) offers HIV testing, prevention education sessions to groups of teens and young adults at schools and religious organizations, and professional training on best practices in the area of HIV prevention and sexuality education.

Prevention Marketing Initiative—MFO

Address: 1225 Ninth Ave. North

Nashville, TN 37208

Telephone: (615) 254-4058

Fax: (615) 248-6924

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: Prevention Marketing Initiative (PMI) offers skills building workshops for teens and adults, presentations that present HIV/AIDS and STD prevention, transmission, and testing information, mass media interventions, and capacity building training.

Project C.O.P.E.—MCBO

Address: 1005 D.B. Todd Blvd., Suite 228

Nashville, TN 37208

Telephone: (615) 327-6894

Fax: (615) 321-2951

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: Community Outreach for Prevention and Education (COPE) serves primarily African-Americans in the north Nashville community but welcomes all who seek services. This non-profit, community-based organization offers crisis intervention counseling; support services for families of those living with HIV/AIDS; case management; condom distribution; mental health services; and referrals to a variety of public assistance programs. The programs also provides companions and buddies to HIV infected persons; outreach education services; transportation; a speaker's bureau; and workshops and seminars using volunteers infected with HIV/AIDS.

Street Works—MCBO

Address: 1001 Chicamauga Avenue
Nashville, TN 37206

Telephone: (615) 259-7676

Fax: (615) 259-7682

Website: www.street-works.org

Hours of Operation: 8:00 a.m. - 6:00 p.m.

Description: Street Works' mission is to address health disparities and substance use to hard to reach populations in communities of color, specifically those infected or affected by HIV/AIDS during times of greatest need, and the fewest services available. Services include: drop-in counseling center, street outreach, prevention, education, case management, nutritional supplements, transportation, social services, referrals, emergency financial assistance, testing referral, and partner notification.

Drop - In Centers (A Division of Street Works) - MCBO

Address: 520 Sylvan
Nashville, TN 37206

Hours of Operation: 6:00 p.m. - 6:00 a.m.

Address: 83 University Court
Nashville, TN 37210

Hours of Operation: 6:00 p.m. - 6:00 a.m.

Tennessee Minority Health Care Coalition, Inc.

Address: P.O. Box 281724
Nashville, TN 37228

Telephone: (615) 248-0807

Fax: (615) 248-0038

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: The Tennessee Minority Health Care Coalition, Inc. (TMHCC) promotes awareness regarding healthy lifestyle choices and focuses on appropriate interventions to address and reduce health disparities. The TMHCC collaborates and partners with health care providers to support on-going efforts to improve the health status of minority communities statewide.

Women on Maintaining Education & Nutrition (W.O.M.E.N.) - MCBO

Address: 460 10th Circle North
Nashville, TN 37203

Telephone: (615) 256-3882

Fax: (615) 256-3885

Hours of Operation: 8:30 a.m. - 4:00 p.m.

Description: W.O.M.E.N. focuses on women infected/affected by HIV/AIDS, STDs, domestic violence and substance abuse. Education, prevention and referral services are provided.

DECATUR COUNTY

Decatur County Health Department

Address: P.O. Box 178

155 N. Pleasant St.

Decaturville, TN 38329

Telephone: (731) 852-2461

Fax: (731) 852-3794

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

DEKALB COUNTY

Dekalb Health Department

Address: 254 Allen's Ferry Road

Smithville, TN 37166

Telephone: (615) 597-7599

Fax: (615) 597-1349

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

DICKSON COUNTY

Dickson County Health Department

Address: 301 West End Ave.

Dickson, TN 37055

Telephone: (615) 446-2839

Fax: (615) 441-1900

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

DYER COUNTY

Dyer County Health Department

Address: 1629 Woodlawn Extended

P.O. Box G

Dyersburg, TN 38024

Telephone: (731) 285-7311

Fax: (731) 286-2610

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

FAYETTE COUNTY

Fayette County Health Department

Address: 90 Yum Yum Road

P.O. Box 188

Somerville, TN 38068

Telephone: (901) 465-5243

Fax: (901) 465-5245

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

FENTRESS COUNTY

Fentress County Health Department

Address: P.O. Box 636

200 Duncan Street

Jamestown, TN 38556

Telephone: (931) 879-9936

Fax: (931) 879-9938

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

FRANKLIN COUNTY

Franklin County Health Department

Address: 1025 Dinah Shore Blvd.

Winchester, TN 37398

Telephone: (931) 967-3826

Fax: (931) 962-1168

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

GIBSON COUNTY

Gibson County Health Department, Humboldt Clinic

Address: 149 N. 12th Street

Humboldt, TN 38343

Telephone: (731) 784-5491

Fax: (731) 784-1726

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

Gibson County Health Department, Milan Clinic

Address: 6501 Telecom Drive

Milan, TN 38358

Telephone: (731) 686-9240

Fax: (731) 686-0962

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

Gibson County Health Department, Trenton Clinic

Address: 1250 Manufacturers Row

Trenton, TN 38382

Telephone: (731) 855-7601

Fax: (731) 855-7603

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

GILES COUNTY

Giles County Health Department

Address: 209 Cedar Lane

Pulaski, TN 38478

Telephone: (931) 363-5506

Fax: (931) 424-7020

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

GRAINGER COUNTY

Grainger County Health Department

Address: 8351 Rutledge Pike

P.O. Box 27

Rutledge, TN 37861

Telephone: (865) 828-5247

Fax: (865) 828-3594

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

GREENE COUNTY

Greene County Health Department

Address: P.O. Box 159

810 West Church Street

Greeneville, TN 37744

Telephone: (423) 798-1749

Fax: (423) 798-1755

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

GRUNDY COUNTY

Grundy County Health Department

Address: P.O. Box 65

Highway 56

Altamont, TN 37301

Telephone: (931) 692-3641

Fax: (931) 692-2201

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

HAMBLEEN COUNTY

Hamblen County Health Department

Address: P.O. Box 429

331 W. Main Street

Morristown, TN 37815

Telephone: (423) 586-6431

Fax: (423) 586-6324

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

HAMILTON COUNTY

Alton Park Community Health Center

Address: 100 East 37th Street

Chattanooga, TN 37410

Telephone: (423) 778-2702

Fax: (423) 778-2713

Hours of Operation: 8:00 a.m. - 5:00 p.m.

Description: HIV testing available, referral for counseling and other prevention and care services.

Chattanooga/Hamilton County Health Department

Address: 921 East 3rd Street

Chattanooga, TN 37403

Telephone: (423) 209-8000

Fax: (423) 209-8001

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: Services are provided to those who are HIV-positive; individuals diagnosed with AIDS; professionals and the community in general. Educational materials and speakers are available for community programs. Trained professionals conduct confidential HIV-testing and counseling. Services include: counseling/testing; partner notification; education/information.

Channels of Love Ministry—MCBO

Address: 1026 McCallie Ave.

Chattanooga, TN 37403

Telephone: (423) 756-4673

Fax: (423) 266-7838

Hours of Operation: 9:00 a.m. - 4:00 p.m. (Mon.-Thurs.)

Description: Channels of Love Ministry is a non-profit agency that serves people infected with AIDS, their families and friends. The agency is an interfaith organization and have been serving the greater Chattanooga area since November 1989. Channels of Love Ministry's main purpose is to be the channel through which God can love those suffering from AIDS. Services include: case management; education; emergency/crisis intervention; financial assistance; food/clothing distribution; in-home service; legal services (limited to disability); outreach; transportation; volunteer services.

Chattanooga CARES—MFO

Address: P.O. Box 4497

13 Kent St., West

Chattanooga, TN 37405

Telephone: (423) 265-2273

Fax: (423) 756-1223

Website: [www.chattanoogacares.org](http://www.chattanooga cares.org)

Hours of Operation: 8:30 a.m. - 5:00 p.m.

Description: Chattanooga Council on AIDS Resources, Education and Support (CARES) is a private non-profit agency whose main purpose is to respond to the AIDS crisis by providing comprehensive services to people with HIV. Chattanooga CARES is actively involved in educational programs to inform the community about this disease and how it can be prevented. Buddy services are provided through volunteers. Confidential services are available to all who need them regardless of age, race, national origin, sex, sexual orientation, economic status or physical limitations. Chattanooga CARES serves clients in Bledsoe, Bradley, Franklin, Grundy, Hamilton, Marion, McMinn, Meigs, Polk, Rhea, and Sequatchie coun-

ties, as well as residents of northwest Georgia. The AIDS prevention project also provides educational programs for the prevention of HIV/AIDS infection in 23 counties by using a mobile unit. Services include: education/information; case management; newsletter; medical, legal, home health, and housing referral; emergency/crisis intervention; food/clothing; medical equipment; speaker's bureau; volunteer training; volunteer services; financial benefits; funeral assistance; professional training; support; and transportation.

Dodson Avenue Community Health Center

Address: 1200 Dodson Avenue
Chattanooga, TN 37406

Telephone: (423) 778-2800

Fax: (423) 778-2713

Hours of Operation: 8:00 a.m.-7:00 p.m. (Mon.)
8:00 a.m. - 5:00 p.m. (Tues.-Thurs.)
8:00 a.m.-4:00 p.m. (Fri.)

Description: HIV testing available, referral for counseling and other prevention and care services.

HANCOCK COUNTY

Hancock County Health Department

Address: P.O. Box 267
Sneedville, TN 37869

Telephone: (423) 733-2228

Fax: (423) 733-2428

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

HARDEMAN COUNTY

Hardeman County Health Department

Address: P.O. Box 670
300 E. Jackson Street
Bolivar, TN 38008

Telephone: (731) 658-5291 or (731) 658-9538

Fax: (731) 658-6536

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

HARDIN COUNTY

Hardin County Health Department

Address: P.O. Box 397

105 Davis Street

Savannah, TN 38372

Telephone: (731) 925-2557

Fax: (731) 925-3100

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

HAWKINS COUNTY

Hawkins County Health Department

Address: P.O. Box 488

201 Park Blvd.

Rogersville, TN 37857

Telephone: (423) 272-7641

Fax: (423) 921-8073

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

Hawkins County Health Department, Church Hill Office

Address: P.O. Box 209

Church Hill, TN 37642

Telephone: (423) 357-5341

Fax: (423) 357-2231

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

HAYWOOD COUNTY

Haywood County Health Department

Address: 950 E. Main Street

Brownsville, TN 38012

Telephone: (731) 772-0463 or (731) 772-0464

Fax: (731) 772-3377

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

Children & Family Services, Inc.—MCBO

HIV/AIDS Outreach Project

Address: 1214 Anderson Avenue
Brownsville, TN 38012

Telephone: (731) 772-4569

Fax: (731) 772-9208

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: The HIV/AIDS Outreach Project provides information for prevention, awareness and education counseling for people in 20 counties in rural west Tennessee (Benton, Carroll, Chester, Crockett, Decatur, Dyer, Fayette, Gibson, Hardeman, Hardin, Haywood, Henderson, Henry, Lake, Lauderdale, Madison, McNairy, Obion, Tipton and Weakley). The Project seeks ways to educate high risk individuals about the virus and disease in order to promote behavior changes in an effort to prevent decrease the spread of HIV/AIDS. Services include: street outreach; condom/literature distribution; and HIV/AIDS counseling to the community, schools, churches and health fairs.

HENDERSON COUNTY

Henderson County Health Department

Address: P.O. Box 1050

90 Rush Street

Lexington, TN 38351

Telephone: (731) 968-8148 or (731) 968-6398

Fax: (731) 968-4777

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

HENRY COUNTY

Henry County Health Department

Address: P.O. Box 609

803 Joy Street

Paris, TN 38242

Telephone: (731) 642-4025

Fax: (731) 644-0711

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

HICKMAN COUNTY

Hickman County Health Department

Address: 111 Murphree Avenue
Centerville, TN 37033

Telephone: (931) 729-3156

Fax: (931) 289-3499

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

HOUSTON COUNTY

Houston County Health Department

Address: P.O. Box 370
Town Square
Erin, TN 37061

Telephone: (931) 289-3463

Fax: (931) 289-3499

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

JACKSON COUNTY

Jackson County Health Department

Address: P.O. Box 312
744 School Drive
Gainsboro, TN 38562

Telephone: (931) 268-0218

Fax: (931) 268-0872

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

JEFFERSON COUNTY

Jefferson County Health Department

Address: 931 Industrial Park Road
P.O. Box 130
Dandridge, TN 37725

Telephone: (865) 397-3930

Fax: (865) 397-1246

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

JOHNSON COUNTY

Johnson County Health Department

Address: 715 West Main Street

Mountain City, TN 37683

Telephone: (423) 727-9731

Fax: (423) 727-4135

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: A public health department that serves everyone in the community. The services offered include: HIV testing, STD testing, health education, case management, condom distribution, dental, education.

KNOX COUNTY

Knox County Health Department

Address: 140 Dameron Ave.

Knoxville, TN 37917

Telephone: (865) 215-5300

Fax: (865) 215-5295

Hours of Operation: MWF 8:00 a.m. - 4:30 p.m.

TR 8:00 a.m.—8:00 p.m.

Description: HIV/AIDS counseling; testing; education; information; limited medical and dental care and referrals.

Allanza Pueblo

Address: 3601 Chapman Hwy., #202

Knoxville, TN 37920

Telephone: (865) 573-2254

Fax: (865) 579-1647

Hours of Operation: 10:00 a.m. - 5:00 p.m. (Mon. - Fri.)

Description: A non-profit organization serving the Latino community. Allanza Pueblo provides advocacy and educational HIV/AIDS materials in Spanish.

Community Health Care Services, Inc.

Address: 1601 Western Avenue—Suite 201

Knoxville, TN 37921

Telephone: (865) 633-5116

Fax: (865) 633-5113

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: Community Health Care Services provides a comprehensive range of adult and pediatric services, HIV/AIDS testing, treatment and counseling.

Helen Ross McNabb

Address: HIV/AIDS Outreach
5310 Ball Camp Pike
Knoxville, TN 37922

Telephone: (865) 523-4704 ext. 3419/3409

Fax: (865) 602-2387

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: Provides street team outreach, short-term counseling, test facilitation and transportation, education, condom distribution, prevention, information and referrals.

Hope Center

Address: 1901 West Clinch Ave.
Knoxville, TN 37916

Telephone: (865) 541-3767

Fax: (865) 541-2407

Website: www.hopecenterknox.org

Hours of Operation: 8:30 a.m. - 5:30 p.m.

Description: A medical psychology practice which provides immediate emotional support, current resource information, hands-on services for patients, family and caregivers, advocacy and education services.

Peninsula Outpatient Center

Address: 6800 Baum Drive
Knoxville, TN 37919

Telephone: (865) 970-9800

Fax: (865) 558-6670

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: Provides individual and group counseling and medication management; has satellite centers in Maryville, Sevierville, and Madisonville.

Samaritan Ministry - Central Baptist Church of Bearden

Address: 6300 Deane Hill Dr.
Knoxville, TN 37919

Telephone: (865) 450-1000 ext. 827

Fax: (865) 584-2249

Website: www.samaritancentral.org

Email: smithmw@usit.net

Description: Faith-based organization serving the needs of HIV positive individuals and families primarily in East Tennessee. Samaritan Ministries provides educational programming in schools and churches.

TENNCorp Community Services, Inc

Address: 3615 Martin Luther King, Jr. Avenue
Suite 118
Knoxville, TN 37821

Telephone: (865) 673-4700

Fax: (865) 546-5986

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: TennCorp provides community based health outreach and prevention programs. Through its MOMs VIP Program, HIV/AIDS education and information is provided. TennCorp also sponsors the program AIDS Assistance for African-Americans with AIDS.

LAKE COUNTY

Lake County Health Department

Address: 400 Hwy 78, South
Tiptonville, TN 38079

Telephone: (731) 253-9954

Fax: (731) 253-9956

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

LAUDERDALE COUNTY

Lauderdale County Health Department

Address: 200 Crain Street
Ripley, TN 38063

Telephone: (731) 635-3630 or (731) 635-9711

Fax: (731) 635-3630

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

LAWRENCE COUNTY

Lawrence County Health Department

Address: 2379 Buffalo Road
Lawrence, TN 38464

Telephone: (931) 762-9406

Fax: (931) 766-1592

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: A local health department that offers HIV testing and counseling; health education; free condoms to the public. The agency primarily serves about 100 African-Americans and Caucasians per week.

LEWIS COUNTY

Lewis County Health Department

Address: 106 North Court Street
Hohenwald, TN 38462

Telephone: (931) 796-2204

Fax: (931) 796-1625

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

LINCOLN COUNTY

Lincoln County Health Department

Address: 1000 Washington Street W, Suite A
Fayetteville, TN 37334

Telephone: (931) 433-3231

Fax: (931) 438-1567

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

LOUDON COUNTY

Loudon County Health Department

Address: 210 River Road
P.O. Box 278
Loudon, TN 37774

Telephone: (865) 458-2514 or (865) 458-2662

Fax: (865) 458-8587

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

McMINN COUNTY

McMinn County Health Department

Address: P.O. Box 665
665 Show Barn Road

Athens, TN 37303
Telephone: (423) 745-7431
Fax: (423) 744-1604
Hours of Operation: 8:00 a.m. - 4:00 p.m.
Description: HIV testing available (please call for appointment), STD/TB screening.

McNAIRY COUNTY

McNairy County Health Department

Address: P.O. Box 429
725 East Poplar
Selmer, TN 38375
Telephone: (731) 645-3474
Fax: (731) 645-4530
Hours of Operation: 8:00 a.m. - 4:00 p.m.
Description: HIV testing available (please call for appointment), STD/TB screening.

MACON COUNTY

Macon County Health Department

Address: P.O. Box 26
601 Highway 52 Bypass, East
Lafayette, TN 37083
Telephone: (615) 666-2142
Fax: (615) 666-6153
Hours of Operation: 8:00 a.m. - 4:00 p.m.
Description: HIV testing available (please call for appointment), STD/TB screening.

MADISON COUNTY

Madison County Health Department

Address: 745 West Forest Avenue
Jackson, TN 38301
Telephone: (731) 423-3020
Fax: (731) 423-8233
Hours of Operation: 8:00 a.m. - 4:30 p.m.
Description: The health department provides services to those who are HIV-positive or diagnosed with AIDS; professionals and the community in general. Trained professionals conduct confidential HIV testing and counseling. Educational materials and speakers are available for community programs.

Human Beings CARE—MFO

Address: 27 Brentshire Square #A
Jackson, TN 38305

Telephone: (731) 661-0092

Fax: (731) 661-0140

Description: A volunteer agency that provides education and information to the community and individuals with HIV. The agency also provides support services to those with HIV, their families and loved ones by providing individual counseling, support groups and volunteer services.

MARION COUNTY

Marion County Health Department

Address: 110 Gamble Lane
Jasper, TN 37347

Telephone: (423) 942-2238 or (423) 942-2237

Fax: (423) 942-9186

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

MARSHALL COUNTY

Marshall County Health Department

Address: 206 Legion Street
Lewisburg, TN 37091

Telephone: (931) 359-1551

Fax: (931) 359-0542

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

MAURY COUNTY

Maury County Health Department

Address: 100 Blythewood Drive
Columbia, TN 38401

Telephone: (931) 388-5757

Fax: (931) 381-7901

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

South Central Regional HIV Treatment Center

Address: 1216 Trotwood Ave.

Columbia, TN 38401

Telephone: (615) 380-2527

Fax: (615) 380-2596

Description: A multi-disciplinary treatment center addressing medical, nursing, social service and nutritional needs.

MEIGS COUNTY

Meigs County Health Department

Address: P.O. Box 157

Watts Bar Road

Decatur, TN 37332

Telephone: (423) 334-5185 or (423) 334-5835

Fax: (423) 334-1713

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening, condom distribution, education, prevention.

MONROE COUNTY

Monroe County Health Department

Address: 310 Tellico Street

Madisonville, TN 37354

Telephone: (423) 442-3993 or (423) 442-5934

Fax: (423) 442-9468

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

MONTGOMERY COUNTY

Clarksville Area Ministers Technical Assistance Network (CAMTAN)

Address: 502 Christine Drive

Clarksville, TN 37042

Telephone: (931) 249-4262

Fax: (931) 552-3611

Hours of Operation: 9:00 a.m. - 3:00 p.m. (Mon. - Fri.)

Description: CAMTAN is a coalition of ministers in the Clarksville area who provide and organize HIV fellowships and support groups within the community. Other services include transportation for medical appointments, referrals and advocacy.

Montgomery County Health Department

Address: P.O. Box 1026

1606 Haynes Street

Clarksville, TN 37041

Telephone: (931) 648-5747

Fax: (931) 645-9019

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

MOORE COUNTY

Moore County Health Department

Address: P.O. Box 196

251 Majors Blvd.

Lynchburg, TN 37352

Telephone: (931) 759-4251

Fax: (931) 759-6380

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

MORGAN COUNTY

Morgan County Health Department

Address: 1111 Knoxville Highway

P.O. Box 343

Wartburg, TN 37887

Telephone: (423) 346-6272

Fax: (423) 346-2349

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

OBION COUNTY

Obion County Health Department

Address: P.O. Box 248

1008 Mount Zion Road

Union City, TN 38281

Telephone: (731) 885-8722

Fax: (731) 885-4855

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

OVERTON COUNTY

Overton County Health Department

Address: 1080 Bradford Hicks Road

Livingston, TN 38570

Telephone: (931) 823-6260

Fax: (931) 823-5821

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

PERRY COUNTY

Perry County Health Department

Address: 247 South Mill Street

Linden, TN 37096

Telephone: (931) 589-2138

Fax: (931) 589-5414

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

PICKETT COUNTY

Pickett County Health Department

Address: 141 Skyline Drive

Byrdstown, TN 38549

Telephone: (931) 864-3178

Fax: (931) 864-3376

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

POLK COUNTY

Polk County Health Department, Copper Basin Center

Address: 840 Cherokee Trails, Route 1

P.O. Box 252

Copperhill, TN 37317

Telephone: (423) 496-3275 or (423) 496-3276

Fax: (423) 496-4442

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

Polk County Health Department, Benton Center

Address: Route 1, Campbell Rd.

Box 471 H

Benton, TN 37307

Telephone: (423) 338-4533 or (423) 338-4534

Fax: (423) 338-1959

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

PUTNAM COUNTY

Putnam County Health Department

Address: 121 South Drive Avenue

Cookeville, TN 38501

Telephone: (931) 528-2531

Fax: (931) 526-7451

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

RHEA COUNTY

Rhea County Health Department

Address: P.O. Box 128

164 Walnut Grove Church Road

Dayton, TN 37321

Telephone: (423) 775-7819 or (423) 775-7820

Fax: (423) 775-8078

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

ROANE COUNTY

Roane County Health Department

Address: 124 W. Church Street

Kingston, TN 37763

Telephone: (423) 376-5516

Fax: (423) 376-7655

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

ROBERTSON COUNTY

Robertson County Health Department

Address: 800 South Brown Street

Springfield, TN 37172

Telephone: (615) 382-3108

Fax: (615) 384-0245

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

RUTHERFORD COUNTY

Rutherford County Health Department

Address: P.O. Box 576

303 North Church Street

Murfreesboro, TN 37133

Telephone: (615) 898-7785

Fax: (615) 898-7829

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

North Rutherford County Health Department

Address: 108 David Collins Drive

Smyrna, TN 37167

Telephone: (615) 355-6175

Fax: (615) 459-7996

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

SCOTT COUNTY

Scott County Health Department

Address: P.O. Box 88

344 Courthouse Square

Huntsville, TN 37756

Telephone: (423) 663-2445

Fax: (423) 663-9252

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

SEQUATCHIE COUNTY

Sequatchie County Health Department

Address: P.O. Box 56

River Street & Church Street

Dunlap, TN 37327

Telephone: (423) 949-3619

Fax: (423) 949-6507

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

SEVIER COUNTY

Sevier County Health Department

Address: 229 Cedar Street

P.O. Box 4648

Sevierville, TN 37864

Telephone: (865) 453-1032 or (865) 637-6853

Fax: (865) 429-2689

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

SHELBY COUNTY

Latino Memphis Connection

Address: 4045 American Way Blvd., Suite 205

Memphis, TN 38118

Telephone: (901) 366-5882

Fax: (901) 366-5779

Website: www.latinomemphis.org

Email: info@latinomemphis.org

Hours of Operation: 9:00 a.m. - 4:00 p.m. (Mon. - Thurs.)

9:00 a.m. - 12 noon (Fri.)

Description: Prevention/education/outreach. Provides interpreters, referrals to social services, HIV testing, legal and other professional services.

Memphis Health Center

Address: 360 E. H. Crump Boulevard

Memphis, TN 38126

Telephone: (901) 775-2000

Fax: (901) 946-9262

Hours of Operation: 8:00 a.m. - 5:00 p.m.

Description: HIV testing available, referral for counseling and other prevention and care services. Also provides medical and case management services to HIV patients.

Memphis/Shelby County Health Department

Address: 814 Jefferson Avenue

Memphis, TN 38105

Telephone: (901) 544-7583 or (901) 544-7563

Fax: (901) 544-7475

Hours of Operation: 8:30 a.m. - 4:30 p.m.

Description: The Memphis/Shelby County Health Department is a non-profit, health clinic that provides free HIV testing and STD examinations for \$8.00 (free with referral). The HIV patient (uninsured) can receive medical, dental, optical, nutritional services, etc. through referral from a Ryan White Medical Case Manager. HIV patients can receive TNCare assistance, patient education, and CBO referral for needed services. Services include: case management; condom distribution; dental (referral); education; food/clothing distribution (referral); home health care (referral); housing assistance (referral); in-home services (referral); medical health services (referral); transportation (referral).

Friends For Life—MFO

Address: 1384 Madison

Memphis, TN 38104

Telephone: (901) 272-0855

Fax: (901) 272-7458

Website: www.friendsforlifecorp.org

Hours of Operation: 8:00 a.m. - 5:00 p.m.

Description: Friends for Life is a non-profit AIDS service organization that provides a wide range of services in the Mid-South region to individuals infected/affected by HIV/AIDS. It is the oldest and largest organization in the area. The mission of the organization is “to create an educated, supportive, and caring community that nurtures and empowers those infected and affected by HIV/AIDS through service, advocacy, awareness, and prevention”. Services include: case management; condom distribution; education; food/clothing distribution; housing assistance; outreach; prevention; speaker’s bureau; transportation; volunteer services.

Girls Incorporated of Memphis—MFO

Address: 60 North Third St., 1st Floor

Memphis, TN 38103

Telephone: (901) 523-0217

Fax: (901) 523-0456

Website: www.girlsinmemphis.org

Hours of Operation: 8:00 a.m. - 5:00 p.m.

Description: Provides HIV education, outreach and prevention to young women.

Memphis Pediatric HIV/AIDS Program

(St. Jude's, Le Bonheur, UT Pediatrics)

Address: 332 North Lauderdale

Memphis, TN 38105

Telephone: (901) 495-5067

Fax: (901) 495-5068

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: The Memphis Pediatric HIV/AIDS Program provides state of the art management for HIV-infected and exposed infants, children, and adolescents through participation in research, clinical trials, and treatment protocols. Medical management, case management, referral services, transportation, education, and linkage with HIV/AIDS service organizations also available.

Memphis Planned Parenthood

Address: 1469 Union Ave., 3rd Floor

Memphis, TN 38104

Telephone: (901) 725-3017

Fax: (901) 274-1660

Website: www.plannedparenthood.org

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available.

New Directions, Inc.—MCBO

Address: 4460 Elvis Presley Blvd., Suite 310

Memphis, TN 38116

Telephone: (901) 346-5497

Fax: (901) 346-9209

Email: newdirections@expedia.net

Hours of Operation: 8:00 a.m. - 5:00 p.m.

Description: HIV/AIDS prevention services; education; counseling and testing services; alcohol and drug abuse services.

Project S.E.A. (Seeing an End to AIDS) - Holy Trinity Community Church

Address: 685 South Highland Street

Memphis, TN 38111

Telephone: (901) 643-2130

Fax: (901) 320-9377

Email: brotonysea@yahoo.com

Hours of Operation: 9 a.m. - 5:00 p.m.

Description: Project S.E.A. is a nonprofit organization providing spiritually based counseling services and advocacy. In addition to pastoral counseling, Project S.E.A. services include free HIV testing and the Prevention for Positives program.

SMITH COUNTY

Smith County Health Department

Address: 303 High Street, North
Carthage, TN 37030

Telephone: (615) 735-0242

Fax: (615) 735-8250

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

STEWART COUNTY

Stewart County Health Department

Address: P.O. Box 497
1021 Spring Street
Dover, TN 37058

Telephone: (931) 232-5329

Fax: (931) 232-7247

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

SULLIVAN COUNTY

Sullivan County Health Department

Address: P.O. Box 630
154 Blountville Bypass
Blountville, TN 37617

Telephone: (423) 279-2776 or (423) 279-2777

Fax: (423) 279-2797

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

Sullivan County Health Department- Kingsport

Address: 1324 Midland Drive
Kingsport, TN 37664

Telephone: (423) 224-1600

Fax: (423) 224-1615

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

Project HOPE

Address: 1570 Waverly Road
Kingsport, TN 37664

Telephone: (423) 244-1300 or (800) 332-7281 Toll Free

Fax: (423) 224-1375

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: Project HOPE is a non-profit agency that provides education/prevention services to Northeast Tennessee businesses, schools, community groups and correctional facilities free of charge. The agency utilizes an RV to provide street outreach and to distribute condoms. Project HOPE provides case management services including assistance with food, transportation, HIV medicine/supplies, housing and utility payments, and support services. This agency is a division of Frontier Health (FH). Services include: emergency/crisis intervention; empowerment; financial assistance; clothing distribution; housing assistance; home visits; mental health services; prevention.

SUMNER COUNTY***Sumner County Health Department***

Address: 411 South Water Avenue
Gallatin, TN 37066

Telephone: (615) 452-4811

Fax: (615) 452-1847

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

Sumner County Health Department, Hendersonville Clinic

Address: 351 New Shackle Island Road
Hendersonville, TN 37075

Telephone: (615) 824-0552

Fax: (615) 824-9771

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

TIPTON COUNTY***Tipton County Health Department***

Address: P.O. Box 685
4700 Mueller Brass Road
Covington, TN 38019

Telephone: (901) 476-0235

Fax: (901) 476-0229

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

Children and Family Services, Inc.—MCBO

Address: P.O. Box 845

412 Alston St.

Covington, TN 38019

Telephone: (901) 476-2364

Fax: (901) 476-2368

Email: cfscoving@aol.com

Hours of Operation: 8:00 a.m. - 5:00 p.m.

Description: The HIV/AIDS Outreach Project provides street outreach, condom and literature distribution, prevention education and HIV/AIDS counseling to the community, schools, churches and health fairs in 20 counties in rural West Tennessee (Benton, Carroll, Chester, Crockett, Decatur, Dyer, Fayette, Gibson, Hardeman, Hardin, Haywood, Henderson, Henry, Lake, Lauderdale, Madison, McNairy, Obion, Tipton and Weakley). The Project seeks ways to educate “high risk” individuals about the virus and disease in order to promote behavior changes in an effort to prevent or decrease the spread of HIV/AIDS.

TROUSDALE COUNTY

Trousdale County Health Department

Address: 541 East Main Street

Hartsville, TN 37074

Telephone: (615) 374-2112

Fax: (615) 374-1119

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

UNICOI COUNTY

Unicoi County Health Department

Address: 101 Okalona Drive

Erwin, TN 37650

Telephone: (423) 743-9103

Fax: (423) 743-9105

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

UNION COUNTY

Union County Health Department

Address: P.O. Box 460

4335 Maynardville Highway

Maynardville, TN 37807

Telephone: (865) 992-3867

Fax: (865) 992-7238

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

VANBUREN COUNTY

VanBuren County Health Department

Address: Highway 30, P.O. Box 277

Spencer, TN 38585

Telephone: (931) 946-2643 or (931) 946-2438

Fax: (931) 946-7106

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: A local public health agency that serves primarily Caucasian, African- American, and Latino populations. Services include: condom distribution; dental; education; outreach; prevention; transportation.

WARREN COUNTY

Warren County Health Department

Address: 1401 Sparta Highway

McMinnville, TN 37110

Telephone: (931) 473-8468

Fax: (931) 473-0595

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: A state health department that serves primarily Caucasians and Latinos and offers general education about HIV and prevention. Services include: condom distribution; education; HIV testing (free).

WASHINGTON COUNTY

Washington County Health Department

Address: 415 State of Franklin Rd.

Johnson City, TN 37604

Telephone: (423) 975-2200

Fax: (423) 975-2210

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

Northeast TN Regional Health Office

Address: 1233 Southwest Avenue Extension
Johnson City, TN 37604

Telephone: (423) 979-3200 ext. 124

Fax: (423) 979-3261

Description: A state agency that provides HIV/AIDS Surveillance and a Ryan White Coordinator. Services include: condom distribution; education; prevention; speaker's bureau.

WAYNE COUNTY

Wayne County Health Department

Address: 102 JV Mangubat Drive
Waynesboro, TN 38485

Telephone: (931) 722-3292

Fax: (931) 722-7249

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

WEAKLEY COUNTY

Weakly County Health Department

Address: 9852 Highway 22
Dresden, TN 38225

Telephone: (731) 364-2210 or (731) 364-2258

Fax: (731) 364-5846

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

WHITE COUNTY

White County Health Department

Address: 135 Walker Street
Sparta, TN 38583

Telephone: (931) 836-2201

Fax: (931) 836-3580

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

WILLIAMSON COUNTY

Williamson County Health Department

Address: 1324 West Main Street

Franklin, TN 37064-3734

Telephone: (615) 794-1542

Fax: (615) 790-5967

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

TN Hemophilia & Bleeding Disorder Foundation

Address: 7003 Chadwick Dr. #269

Brentwood, TN 37027

Telephone: (615) 373-0351

Fax: (615) 373-4394

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: The Hemophilia Foundation serves the hemophilia and HIV community by providing emergency financial assistance, food, travel, and assistance with utility bills, transportation to medical appointments, and insurance and reimbursement problems. The Foundation also provides support groups for men, social programs, retreats for HIV couples.

WILSON COUNTY

Wilson County Health Department

Address: 927 East Baddour Parkway

Lebanon, TN 37087

Telephone: (615) 444-5325

Fax: (615) 444-2750

Hours of Operation: 8:00 a.m. - 4:00 p.m.

Description: HIV testing available (please call for appointment), STD/TB screening.

Appendix A

Medical Evidence Needed for Disability Claims for Individuals with HIV/AIDS

Physicians who treat those infected with HIV or AIDS may receive a request for a medical report in support of a patient's claim for Social Security or Supplemental Security Income (SSI) disability benefits. The following items listed below are the type of evidence which should be included in the medical reports. This information is particularly useful to the Social Security Administration (SSA). These findings represent frequently encountered changes due to HIV infections, but are by no means an exhaustive list. Both normal and abnormal findings should be described. Fluctuations or changes in signs, symptoms or laboratory findings over time should be documented to assist in determining severity and duration of disability.

1. Medical History

- Presenting symptoms
- Pertinent physical findings at onset
- Clinical course to the present
- If there has been significant weight loss, the number of pounds lost and representative weight should be given, plus the period of time in which the weight was lost.
- Relevant dates should always be given (the onset date of disability can affect the amount of retroactive benefits due).

2. Current Symptoms

Current symptoms (e.g., fatigue, fevers, night sweats, anorexia, diarrhea, cough, shortness of breath) should be quantified, where possible, in terms of:

- Frequency
- Duration
- Precipitating factors
- Mode of relief

3. Current Physical Findings

- Both positive and negative findings should be reported.
- Findings, such as, lymphadenopathy, nodules, plaques, lumps, rashes, thrush, bruises, bleeding, skin ulcers, etc., should be described in terms of location and extent.
- If central nervous system involvement has resulted, the relevant reflex, motor or sensory abnormalities should be given.
- If retinal involvement has occurred, fundoscopic findings and current visual acuity (with best correction) are needed.
- Current height and weight should be given.

4. Laboratory Testing

- Diagnostic tests showing immune deficiency
- Lymphocyte subpopulation studies
- Lymphocyte transformation studies (if available)
- CBC with differential (esp. WBC and hematocrit).
- ANA
- Diagnostic tests showing opportunistic infection involved, e.g.:

Pathology report	Platelet count
Bronchoscopy	Liver function studies
Endoscopy	Kidney function studies
Chest X-ray	GI series
Stool analysis	Skeletal survey
Culture reports	ECG
CSF analysis	CAT scan

- You may include a copy of the laboratory's report or cite the pertinent findings. It is especially important to give the specific gross and microscopic examination findings from pathology reports.
- Other indicators of immune status, such as, elevated beta-2-microglobulins, detectable p24 antigen, etc., may be given.

5. Treatment and Response Prognosis

- Specify current mode of treatment and response.
- Give dosage for any medications.
- For patients with symptoms, give the prognosis for current episode of illness.

6. Description of Functional Limitations

- Ability (or limitation in ability) to independently bathe, dress, cook, drive, or take public transportation.
- Ability (or limitation in ability) to perform specific activities such as carrying a 15-pound bag of groceries up a flight of stairs.
- Ability (or limitation in ability) to stand/walk for 6-8 hours per day and ability to sit for 6-8 hours per day.
- Ability (or limitation in ability) to reason, concentrate or perform other mental tasks.
- Ability (or limitation in ability) in any other areas that might affect the claimant's potential work-related activities.

Appendix B

Applying for Social Security Benefits

- When an individual is ready to apply for one or both of the Social Security benefit plans, remember:
 - ⇒ Both Social Security Income Disability Insurance (SSI) and Social Security Administration Disability Income (SSADI) may be applied for at the same time.
 - ⇒ An individual must apply or have a friend or family member apply for them if the individual is unable to handle their own funds.
 - ⇒ An individual can apply by phone (1-800-772-1213) and will be given an appointment or the person may come to the office if they prefer.
 - ⇒ Those individuals applying for social security benefits should keep a record of all communications (dates, times, and names of persons they spoke to).
- Information needed at the time an individual applies for Social Security benefits:
 - ⇒ The applicant's social security number, address (including zip code), phone number and proof of age (birth certificate, driver's license).
 - ⇒ Employment history over the last three years (have W2 forms available if possible).
 - ⇒ The name and telephone number of the applicant's physician who will confirm the diagnosis by telephone. The physician should be informed that an application is being made so that they will be prepared to complete and return a questionnaire and subsequent medical reports.
 - ⇒ Information about the applicant's most recent hospital stay and the reason for admission.
 - ⇒ The date the applicant became disabled (it is important to list the earliest possible date when the applicant's condition stopped them from working and when it first began to affect them).

Supplemental Security Income (SSI)

- This program is based on need for disabled persons, blind persons, or persons 65 or older.
- The program is part of the Social Security System.
- If eligible for SSI, a person is also eligible for state-funded TennCare and Medicaid. A Medicaid card will automatically be sent when SSI begins. Medicaid eligibility stops when SSI is terminated.
- Payments usually begin 34 weeks after approval and are retroactive to date of filing.
- People with AIDS (PWAs) are granted "presumptive disability" when the interviewer is told that the individual has AIDS. A verbal or written statement from a physician is also required. This statement allows the representative to begin processing the claim immediately. The verbal diagnosis may be confirmed in writing at a later time. **SINCE PWAs ARE GIVEN PRIORITY, THE INFORMATION SHOULD BE GIVEN IMMEDIATELY TO THE PERSON TAKING THE CLAIM.** Under the provisions of the Supplemental Security Income (SSI) law, an applicant for SSI disability benefits may be paid up to six months of cash benefits based on a finding of "presumptive disability." These findings are made even when the evidence indicates a high likelihood that the person will not be found to be disabled once the formal disability evaluation process is complete (the person must also meet the other requirements for SSI—including limitations on income and resources). The local office is able to provide presumptive disability benefits in all cases in which the claimant has HIV infection - not just AIDS - and the claimant's physician confirms that the infection is of a specified severity. Specially designated field office personnel will confirm whether the person has HIV infection of the required severity by using a newly designed check-block form (the form provides the criteria in the new HIV listing). The provider simply checks a box to indicate the manifestations of HIV infection that are present. Offices may use phone contacts or mail the form to confirm the presence of the manifestations of the HIV infection.
- SSI may stop when SSADI begins (generally six months after filing). If the SSADI amount plus any other income a person has is less than the SSI eligibility amount (plus a \$20 disregard), a separate SSI check will be issued each month.
- An interview will be conducted to establish eligibility. Questions will be asked about monthly income received. Also, information about the monthly amount paid for rent, food, property taxes, utilities, etc., may be required.
- Eligibility is based on need; assets cannot exceed \$2,000 for an individual or \$3,000 for a married couple (these figures change occasionally).

- ⇒ **Assets** include: a second home, rental property, stocks, bonds, jewelry, second car, boat, cash in checking and savings accounts and cash on hand. In general, assets include items that are not necessary for daily living and can be sold for cash.
- ⇒ **Exempt items** include the applicant's home (if living there), car, personal items and household effects (including appliances and furniture), and an insurance policy with less than a \$1,500 face value. In general, items that are needed to fulfill the basic needs of food, shelter, and clothing are considered exempt.
- The Social Security Administration also considers IN KIND SUPPORT assistance from friends, lovers, and family members when estimating need. If someone is paying an applicant's rent, buying all the food or paying bills this is considered IN KIND SUPPORT.
- When defining "need", an applicant must be able to show their ability to pay a FAIRSHARE. A FAIRSHARE is defined as 1/2 of the expenses if the applicant has a roommate, 1/3 of the expenses if the applicant has two roommates, etc. Those who live alone must be able to show their ability to pay their FAIRSHARE, in this instance 100%. If this ability cannot be shown, then it is assumed that IN KIND SUPPORT is being received and that will disqualify the applicant from a larger SSI amount.
- If an applicant lives with a roommate, they must be able to show their ability to pay their FAIRSHARE for the month that they filed. The following month, the applicant can depend upon the SSI payment as income but this cannot be done the month in which they file. If the applicant is unable to pay their FAIRSHARE for the month in which they file, the claims representative will assume that IN KIND SUPPORT is being received and this in turn will disqualify the applicant from receiving maximum SSI payments. Unpaid bills (overdue payments) are not necessarily considered. Average monthly billing amounts should be used when estimating expenses.
- Applicants often make the mistake of overestimating their monthly expenses during the SSI interview. Applicants feel that by overestimating their bills, a greater need will be shown. However, this is not the case. By overestimating their monthly bills, the applicants increase their debt to a point at which they could not in any way meet their FAIRSHARE. **APPLICANTS SHOULD NEVER OVERESTIMATE THEIR BILLS; IF THE EXACT AMOUNTS ARE NOT KNOWN, THEN APPLICANTS SHOULD ESTIMATE AS CLOSELY AS POSSIBLE.**
- As a general rule, if an SSI applicant is receiving financial support from family or friends, checks should be written directly to the landlord, utility company, or other payee. If the check is written to the applicant, it will be considered as income, and may disqualify them from SSI. A check written to someone other than the applicant will still be considered IN KIND SUPPORT which will reduce, but not eliminate SSI payments.

Social Security Administration Disability Income (SSADI)

- An individual is eligible for SSADI only if they paid into the Social Security System for 5 to 10 years just prior to the onset of disability.
- The SSADI benefit amount is based on the length of time they worked and the amount paid into the system.
- When SSADI starts, SSI and Medicaid may stop if SSADI exceeds SSI levels.
- There is a mandatory five-month waiting period and the first payments usually begin on the sixth month after established disability.
- Unlike SSI (which begins on the date of filing), SSADI begins from the date of established disability. This means that if an individual became disabled within three months of the five-month waiting period, SSADI applications can only pay retroactive benefits for up to one year.
- When an individual applies for SSADI, questions will be asked regarding their illness and how it has affected their work. The claims representative is trying to establish the earliest possible disability date. An earlier date means receiving a check sooner. If an individual has lost work or has not been able to work up to their ability because of illness, the claims representative only wants the type of work and a work history. These questions are asked to determine if work ability has been affected by the person's illness.
- Just because someone applies for SSI or SSADI does not mean that they can never return to work. The Social Security Administration encourages a person to return to work if and when they are able. The claims representative should be asked about the RETURN TO WORK CLAUSE.

Survivor Benefits

- When someone who has worked and paid into Social Security dies, survivor benefits can be paid to certain family members. They include: widows, widowers, children, dependent parents, and surviving divorced spouses in certain circumstances.
- Survivor benefits can be paid only if the worker has enough credit for work related to their job or self-employment covered by Social Security. Almost everyone who works earns 4 credits per year.
- The number of credits a person needs for their survivors to receive benefits depend upon the age of the person when they died.
- Under a special rule, benefits can be paid to the children and spouse who cares for them even though the deceased did not have the number of credits needed. Survivors may get benefits if the deceased had credit for 1 1/2 years of work in the 3 years just prior to their death.
- Social Security Survivors benefits can be paid to:
 - ⇒ Widow or widower without children with full benefits at age 65 or older, or reduced benefits as early as 60. A disabled widow or widower can get benefits at 50-60.
 - ⇒ Widow or widower at any age if they take care of the deceased's child who is under the age of 16 or who is disabled and also receives benefits.
 - ⇒ Unmarried children under 18 (or up to age 19 if they are attending elementary or secondary school full time). The deceased's child can get benefits at any age if he or she was disabled before age 22 and remains disabled. Under certain circumstances, benefits can also be paid to stepchildren or grandchildren of the deceased.
 - ⇒ Dependent parents at age 62 or older.
- Divorced Spouses
 - ⇒ If the deceased has been divorced, his or her former wife or husband can get benefits under the same circumstances a widow or widower if the marriage lasted 10 years or more. A former spouse, however, does not have to meet the length-of-marriage rule if she or he is caring for the deceased's child under the age of 16 or disabled who gets benefits.
 - ⇒ Benefits paid to a divorced spouse who is 60 or older (50-60 if disabled) will not affect the benefit rates for other survivors receiving benefits.
- Special One-Time Death Benefit:
 - ⇒ A special one-time payment of \$255 can be made. This payment can be made only to certain family members.

Appendix C

Applying for Food Stamps, AFDC, or TennCare/Medicaid

Food Stamps

- Eligibility for food stamps is determined by taking the household monthly income and subtracting certain deductions. These deductions include, but are not limited to the following: a standard deduction given to all households, dependent care, utility bills, shelter expenses, and medical expenses. Increased deductions are given to those who are age 65 or older, or to those disabled.
- Emergency food stamps can be obtained under specific conditions. Income must be less than \$100 per month and resources must be less than \$150. One of these conditions alone does not qualify a person for emergency food stamps. Emergency food stamps will be received by mail in four calendar days from the date of application.
- A single person is sometimes eligible for food stamps as a separate household even if they live with other people. Eligibility for separate household status is determined by whether meals are purchased together or separately from the rest of the household, if or how the person is related to others in the household, and if anyone in the household is disabled.

Aid To Families With Dependent Children (AFDC)

Aid to Families with Dependent Children or AFDC is cash assistance with accompanying Medicaid. To be eligible for AFDC, a household must contain at least one minor child deprived of the support of at least one parent. Deprivation can be on the basis of death, absence, incapacity or unemployment. The incapacity and unemployment guidelines are very specific and too lengthy to discuss here. The child must be living with a relative within the degree of relationship specified by the AFDC Program. If in doubt, apply. Anyone has the right to apply for any program. There are also income and resource limits that will be discussed during the application process.

TennCare/Medicaid

In the State of Tennessee, Medicaid no longer exists as we have known it in the past. Beginning January 1, 1994, Tennessee abolished Medicaid and replaced it with a managed care program referred to as “TennCare.” TennCare provides a more comprehensive array of services which is available to a larger population by contracting with a variety of private managed care organizations (MCOs) who agree to administer services according to a state contract.

TennCare provides medical coverage to all previous Medicaid recipients, those who are determined to be uninsurable, i.e. people with HIV/AIDS (PWA’s), and those who have been uninsured since March 1, 1993. Any recipients who qualified or would have qualified for Medicaid, receive services without any premiums, deductibles or co-payments. Others who qualify under the different categories and do not qualify under any Medicaid guidelines pay a monthly premium and have an annual deductible with some co-payments which is based on the individual’s income. One exception to this rule is when a TennCare recipient goes to the emergency room and it is determined that it is not an actual emergency. Those who qualify for TennCare through Medicaid eligibility guidelines will pay a \$6 fee while other TennCare recipients will pay a \$25 fee.

Where and How to Apply for TennCare

There are four ways to become enrolled in the TennCare program. The first is to simply fill out an application and mail it in. Applications are available through all public health departments and the Department of Human Services locations. Second, those who apply for disability through the Social Security Administration and qualify for Supplemental Security Income (SSI) automatically qualify for TennCare.

The third and fourth avenues for enrollment are more complicated. For this reason, it is important to include information about understanding Medicaid eligibility because many people will need to qualify for TennCare under the different Medicaid eligibility guidelines. In other words, individuals under certain circumstances will still need to apply for Medicaid at the County Department of Human Services Office. Once eligibility is determined, the applicant will roll over to the TennCare program without premiums, deductibles or co-payments. This avenue is especially important for PWA’s who do not qualify for SSI at the time of a disability claim.

The final avenue is to qualify for the Tennessee Comprehensive Insurance Pool (T-CHIP) which is administered by Blue Cross/Blue Shield of Tennessee. This is a high risk and expensive insurance policy which allows those who have been denied

insurance coverage to obtain medical coverage. However, once you qualify for T-CHIP, you become eligible to roll over into TennCare.

There are disadvantages to receiving care under a managed care structure. Under managed care, your choice of health care providers is limited to those who have signed up with your particular MCO. This issue makes the choice of MCOs important if the recipient has a physician they would like to provide their services. If this is the case, it would be wise,

prior to selecting a plan, to call that physician's office and ask if they accept TennCare and which MCO(s) they have signed up with.

For PWAs, this can become a complicated issue since there are a variety of specialists they see regularly. The best approach is to call each physician's office and find the most common MCO. Choose that plan on your TennCare application and call the physicians who are not covered by that MCO, if any, and encourage them to sign up with that plan. You can also contact your MCO to encourage recruitment efforts with these physicians.

The following are two very important numbers to remember for those interested in TennCare.

For general TennCare questions:

TennCare Hotline: 1(800) 669-1851

For TennCare enrollees who are having difficulties accessing services:

TennCare Advocacy Line: 1(800) 722-7474

Appendix D

Community Planning Group

Regional Advisory Committees

Regional Advisory Committees (RACs) are at the core of HIV Prevention Community Planning in Tennessee. These committees have existed since the implementing of community planning in 1994 by the CDC. In 2000, 10 RACs were integrated to form five Community Planning Groups that mirror the CARE Consortia regions. RACs are responsible for completing a Needs Assessment identifying the HIV prevention priorities for their region. In addition to Needs Assessment, RACs create mini-plans based on regional information that is utilized to update the statewide HIV Prevention Plan.

RACs release an annual Request for Proposal (RFP). CBOs submit applications for funding to the RACs. Each RAC's Grant and Allocations Committee reviews the proposals. All recommendations are sent by the RAC to the state for review and approval. Next the state drafts an application for funding to be submitted to CDC. The draft grant application is reviewed by each RAC. In late August, the RACs, the Director of the Community Services Division of the HIV/AIDS/STD Branch and two members of the Tennessee Association of People with AIDS meet to update and review the CDC application for funding. If all parties are in agreement, a letter of concurrence is signed. If the group does not agree, then every effort is made to resolve the issues of disagreement. When the grant is submitted to CDC, it must have a letter of concurrence or non-concurrence attached. If non-concurrent, a letter of non-concurrence must be included. Following revision based on community input, the application is submitted to CDC in September.

Lead Agents serve as the fiscal agent for HIV prevention dollars within the RAC regions. Each RAC budget operates on an annual basis. The state allocates the funds to the Lead Agent who in turn distributes it to the RACs. The RACs, in conjunction with Lead Agents, distribute funds to CBOs. Lead Agents ensure adherence to policies and procedures designated by the state in the funding process and are also responsible for providing technical assistance in the day-to-day activities of the RACs.

Lead Agencies

Southwest

Gwen Exson

United Way of the Mid-South

Address: Suite 900

1407 Union Ave., 9th Floor

Memphis, TN 38104-3627

Telephone: (901) 543-5832

Fax: (901) 543-5841

E-mail: gwen.exson@unitedway.org

West

Linda Warren Seely

West Tennessee Legal Services

Address: 210 West Main Street

Jackson, TN 38302-2066

Telephone: (731) 426-1308

Fax: (731) 423-2600

E-mail: linda@wtls.org

Middle

Tonya King

United Way of Metropolitan Nashville

Address: 250 Venture Circle
Nashville, TN 37228
Telephone: (615) 780-2433
Fax: (615) 780-2478
E-mail: tonya.rankin.king@uwnashville.org

Southeast

Dr. Phyllis Casavant
Director of Human Resource Planning
Southeast TN Development District
Address: P.O. Box 4757 or
25 Cherokee Blvd.
Chattanooga, TN 37406-0757
Telephone: (423) 266-5781
Fax: (423) 267-7705
E-mail: pcasavant@sedev.org

East

Pat Ford
East TN Human Resource Agency
Address: 9111 Cross Park Dr.
Suite D100
Knoxville, TN 37923
Telephone: (865) 691-2551
Fax: (865) 531-7216
E-mail: Pford@Ethra.org

Regional Minority Health Coalition

The mission of the Regional Minority Health Coalition is to improve the overall health status of minority communities. The problem is that in real life (in the profile of 349 cities and towns that we call communities) minority issues are a low priority in planning alliances.

The Coalition's goal is to focus upon and foster public understanding of community health needs, problems and solutions by:

- Collecting, organizing, analyzing and disseminating educational information on a variety of topics.
- Connecting the grassroots communities and other diverse populations directly with health care providers and product providers.
- Implementing activities that enhance the health and well-being of Tennessee citizens.
- Identifying and publicizing service providers who are available within the community.

Each regional coalition across the state of Tennessee works with programs and agencies on a variety of issues that affect the minority community. The primary focus has been primary care, mental health, breast and cervical cancer screening, HIV/AIDS, elderly care, teen pregnancy, diabetes, immunizations and so on. In each region, the resources or services were explored through one of the following standing committees: health, community development or education.

Chattanooga Southeast

Estella Greaves

Friendship Heaven
Address: 950 Dobson Avenue
Chattanooga, TN 37406
Telephone: (423) 629-84872
E-mail: friendship@comcast.net

Johnson City Northeast**Betty Goah**

TN Hunger Coalition

Address: P.O. Box 5297

Johnson City, TN 37602

Telephone: (423) 434-0270

Fax: (423) 434-6244

E-mail: Not available

Knoxville East Central**Dave Johnson**

TennCorp Community Services, Inc.

Address: 3615 Martin Luther King Jr. Ave.

Knoxville, TN 37914

Telephone: (423) 673-4700

Fax: (423) 546-5986

E-mail: dharrisjohnson@aol.com

Memphis Shelby County**Albert Jones**

New Directions

Address: 642 Semmes

Memphis, TN 38111

Telephone: (901) 346-5497

Fax: (901) 346-9209

E-mail: aejl@xspedius.net

Nashville Middle Tennessee**Cecil Conley**

New Hope Community Development Corp.

Address: 2664 Mossdale Drive

Nashville, TN 37217

Telephone: (615) 361-1678

E-mail: Not available

West Tennessee Counties**Shirley Kee**

A.H.E.C.

Address: P.O. Box 572

Summerville, TN 38068

Telephone: (901) 465-6183

E-mail: skee@bellsouth.net

Tennessee AIDS Centers of Excellence

The mission of the AIDS Centers of Excellence Project is to standardize and coordinate health care delivery which includes a comprehensive range of services needed by individuals or families with the HIV disease and also meet their psychosocial needs throughout all stages of the illness.

In 1996, a statewide coalition of individuals, agencies, and organizations involved in the medical care and support of HIV/AIDS patients was formed. Meetings began in early 1997. A goal of the coalition's activity was to create a statewide standard for optimal care of HIV/AIDS patients. This involved recognition of certain sites where a superior level of care was already available (Centers of Excellence). A method to determine optimal care was established. These activities resulted in a frame-

work attractive to and supported by patients, various insurance entities and other organizations that are involved with these patients.

AIDS Centers of Excellence

Hours of Operation: 8:00 a.m. - 5:00 p.m.

Comprehensive Care Center***

Address: 345 24th Avenue North, STE 103
Nashville, TN 37203
Telephone: (615) 321-9556

East TN State University College of Medicine***

Address: Box 70622
Johnson City, TN 37614
Telephone: (423) 439-6380

Memphis Pediatric HIV/AIDS Program***

Address: 332 North Lauderdale
Memphis, TN 38105
Telephone: (901) 495-3486

Memphis Adult Special Care Clinic***

Address: 880 Madison, B501
Memphis, TN 38103
Telephone: (901) 545-7446

South Central Regional HIV Clinic***

Address: 1216 Trotwood Avenue
Columbia, TN 38401
Telephone: (931) 380-2527

Stone's River Medical Practice***

Address: 3515 Central Pike
Hermitage, TN 37076
Telephone: (615) 889-7751

Vanderbilt Children's Hospital***

Address: 1161 21st Avenue South
Nashville, TN 37232
Telephone: (615) 322-2250

West Tennessee Regional Health Office***

Address: 295 Summar Drive
Jackson, TN 38301
Telephone: (901) 423-6600

Ryan White Care Act/Title II/Consortia Agencies

The Tennessee Department of Health (TDH), STD/HIV/AIDS Program serves Tennessee as a central clearinghouse for HIV/AIDS information. The program oversees all STD clinics in the state and provides coordination and/or services in four major areas: 1) counseling and testing; 2) surveillance and seroprevalence; 3) HIV education, prevention, counseling and testing; and 4) HIV/AIDS support services. Tennessee's toll free AIDS information hotline is operated by the STD/HIV/AIDS Program from 8 a.m. to 4 p.m. Monday through Friday. The TN Department of Health, AIDS Support Services provides medical ser-

vices and social services to those with AIDS through drug assistance, case management and housing assistance.

Lead Agencies are the coordinating agencies for all community-based organizations that receive Ryan White funding, and they also oversee consortium care issues. Each region provides case management, dental care, medical supplies, emergency financial assistance, food/nutritional supplements, counseling/testing, transportation and buddy/companion services.

Southwest Region

United Way of Mid-South

POC: Allison Delgoah, Lead Representative

Address: 1407 Union Avenue, Suite 900

Memphis, TN 38104

Telephone: (901) 543-5834

Description: Lead agency for the management of Ryan White Title II for the Memphis area and surrounding counties.

Lebonheur Children's Medical Center***

POC: Mary R. Jubirt, Director

Address: 50 N Dunlap St.

Memphis, TN 38103

Telephone: (901) 572-5189

Hours of Operation: 8:00 a.m. - 5:00 p.m.

Description: Funded for case management.

East Arkansas Family Health Center***

POC: Debra Kail, APN

Address: 215 East Bend

West Memphis, AR 72301

Telephone: (870) 735-3291

Hours of Operation: 8:00 a.m. - 5:00 p.m.

Description: Funded for medical care and case management. Provides partner counseling and testing and/or referral for testing.

Friends for Life***

POC: Kim Moss, Director

Address: 1384 Madison Ave.

P.O. Box 41853

Memphis, TN 38103

Telephone: (901) 272-0855

Hours of Operation: 8:00 a.m. - 5:00 p.m.

Description: Funded for food pantry, buddy program, meal delivery, and transportation services.

Family Services of the Mid-South***

POC: Judy Bookman

Address: 2430 Poplar Ave.

Memphis, TN 38112

Telephone: (901) 324-4647

Hours of Operation: 8:00 a.m. - 5:00 p.m.

Description: Funded for case management, substance abuse, buddy/companion services and other support services.

Loving Arms***

POC: Shelia Tankersly

Address: 1233 Peabody Ave.

Memphis, TN 38104

Telephone: (901) 725-6730

Hours of Operation: 8:00 a.m. - 5:00 p.m.
Description: Funded for transportation services.

Memphis & Shelby County Health Department***

POC: Gloria Mercier
Address: 814 Jefferson Ave.
Memphis, TN 38105
Telephone: (901) 544-7430
Hours of Operation: 8:00 a.m. - 5:00 p.m.
Description: Funded for nutritional counseling.

West Region

West Tennessee Legal Services***

POC: Linda Warren Seely, Lead Agency Representative
Address: 210 W. Main Street
P.O. Box 2066
Jackson, TN 38302-2066
Telephone: (901) 423-0616
Description: Lead agency for the management of Ryan White Title II for the Jackson area and surrounding counties.

Human Beings CARE***

POC: Charita Johnson-Burgess, Director
Address: 27A Brentshire Square
Jackson, TN 38305
Telephone: (901) 661-0092
Hours of Operation: 8:00 a.m. - 5:00 p.m.
Description: Funded for case management, transportation services, buddy companion services, food bank/medical supplies, support group coordination/mental health counseling, and dental services.

West Tennessee Regional Health Department***

POC: Susan Porter, CDC Director
Address: 295 Summar Avenue
Jackson, TN 38301-3984
Telephone: (901) 421-6758
Hours of Operation: 8:00 a.m. - 5:00 p.m.
Description: Funded for laboratory services that are not covered by the state or private insurance.

Southeast Region

Southeast Tennessee Development District***

POC: Phyllis Casavant, Ph.D., Agency Representative
Address: P.O. Box 4757
25 Cherokee Boulevard
Chattanooga, TN 37405-0757
Telephone: (423) 266-5781
Hours of Operation: 8:00 a.m.—5:00 p.m.
Description: Lead agency for the management of Ryan White Title II for the Chattanooga area and surrounding counties.

Nancy's House***

POC: Ginny Stone, Executive Director
Address: P.O. Box 5086
Cleveland, TN 37320

Telephone: (423) 559-8592

Description: Funded for case management, transportation, and emergency financial assistance.

Chattanooga C.A.R.E.S.***

POC: Paul E. Scott, Executive Director

Address: P.O. Box 4497

620 Lindsay Street, Suite 204

Chattanooga, TN 37403

Telephone: (423) 265-2273

Description: Funded for dental care, case management, transportation, and emergency financial assistance.

Middle Region

United Way of Metropolitan Nashville

POC: Tonya King, Agency Representative

Address: 250 Venture Circle

P.O. Box 280420

Nashville, TN 37228

Telephone: (615) 780-2478

Description: Lead agency for the management of Ryan White Title II for the Nashville area and surrounding counties.

Metropolitan Interdenominational Church First Response Center—MCBO

POC: Sharon Crawford

Address: 2128 11th Avenue North

Nashville, TN 37208

Telephone: (615) 726-3876, ext. 11

Description: Funded for case management, transportation, food/nutrition supplements and other support/counseling.

Putnam Co. Gov./Upper Cumberland Regional Health Office***

POC: Patsy King

Address: Putnam County Courthouse, Rm. 38

Cookeville, TN 38501

Telephone: (931) 528-7531

Description: Funded for transportation assistance.

Street Works***

POC: Ron Crowder

Address: 1001 Chicamauga St.

Nashville, TN 37206

Telephone: (615) 321-3344

Description: Funded for food/nutrition supplements.

Personal Growth & Learning Center***

POC: Jennifer Kelly

Address: 509 N. Cedar Ave.

Cookeville, TN 38501

Telephone: (931) 520-8435

Description: Funded for mental health services.

Tennessee Hemophilia & Bleeding Disorder Foundation***

POC: Larry Prisco

Address: 7003 Chadwick Dr., Suite 269

Brentwood, TN 37207
Telephone: (615) 373-0351
Description: Funded for case management.

Columbia C.A.R.E.S.***

POC: Tim Jones
Address: 1167 Trotwood Avenue
Columbia, TN 38401
Telephone: (931) 381-0114
Description: Funded for mental health, case management, transportation and food/nutrition supplements.

Nashville C.A.R.E.S.***

POC: Sean Muldoon
Address: 209 10th Avenue South, Suite 160
Nashville, TN 37203
Telephone: (615) 259-4866
Description: Funded for dental care, mental health counseling, case management, transportation services, food/nutrition supplements, and health insurance.

East Region

East Tennessee Human Resource Agency (ETHRA)

POC: Pat Ford, Consortia Coordinator

Address: 911 Cross Park Drive, Suite D-100
Knoxville, TN 37923
Telephone: (865) 691-2551
Description: Lead agency for the management of Ryan White Title II for the Knoxville area and surrounding counties.

Project H.O.P.E.***

POC: Julie Goodman
Address: 1570 Waverly Road
Kingsport, TN 37664
Telephone: (423) 224-1310
Description: Funded for case management, transportation, food service, HIV related meds and supplies.

East Tennessee State University College of Medicine***

POC: Felix A. Sarubbi, MD
Address: Department of Internal Medicine
Box 70622
Johnson City, TN 37614
Telephone: (423) 439-6280
Description: Funded for LPN medical services.

Tennessee Hemophilia and Bleeding Disorders Foundation***

POC: Larry Prisco
Address: 7003 Chadwick Drive, Suite 269
Brentwood, TN 37027
Telephone: (615) 272-0351
Description: Funded for case management, nutritional and transportation assistance.

Positively Living***

POC: Rev. Dee Crum

Address: 2507 Mineral Springs Avenue
Knoxville, TN 37917

Telephone: (865) 523-0401

Description: Funded for case management, HIV/AIDS medicines and supplies, meal delivery, vouchers, transportation services.

Appendix E

Certificate of Achievement

The health care system in Tennessee and in America is changing rapidly. The health problems of those in communities of color are disproportionately represented in urban and rural areas. Cultural insensitivity on the part of HIV service providers and others present a significant barrier to care. In some cases, the racial/ethnic composition of some agencies and their location of service can contribute to these barriers.

According to the Statewide Coordinated Statement of Need, “improving parity of service for all affected communities (Asian/Pacific Islanders, Native Americans, Hispanic/Latinos and specifically African Americans) in all regions of the state is an HIV/AIDS care goal for the state of Tennessee”.

The Community Care Advisory Committee (CCAC) has recommended a certification process for inclusion in the directory. We encourage each agency who received federal funding to serve minority underserved populations to take the extra step to refer, advise and follow-up with each person of color who is HIV positive or living with AIDS. We know that an increased number of clients also increases the financial and workforce burdens on service providers. Therefore, the Tennessee Office of Minority Health will provide a **Certificate of Achievement and a Letter of Care Service Support** to each agency for outstanding care services rendered to communities of color beginning October 1, 2002.

As a part of the certification process, agencies will be given the opportunity to utilize the Office of Minority Health’s assistance for problem resolution activities in the event there is a communication gap or misunderstanding between the client and the care provider. Please allow the agency listed below to address your concerns by calling or writing:

David Morrow
Office of Minority Health
Cordell Hull Building, 3rd Floor
425 5th Avenue, North
Nashville, Tennessee 37247

Phone: (615) 741-3415
Fax: (615) 253-1434
Email: David.Morrow@state.tn.us



HIV/AIDS Resource Directory

Office of Minority Health
3rd Floor Cordell Hull Building
425 Fifth Avenue North
Nashville, TN 37247

Phone: 615-741-9443
Fax: 615-253-1434
Email: DMorrow@state.tn.us

